



Maybe we can deliver your prescriptions to you!!

We NEED to see the prescriptions!!

- We need to see the actual prescriptions before we can prepare them, and we only accept prescriptions written by Canadian physicians

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- You can send a photo of your prescription to us by these methods:

- **Email:** crystalpharmacy@hotmail.com
- **Fax:** 604-433-2830
- **Wechat:** [crystalpharmacy](#) (account ID)
- **Whatsapp:** [6044332821](#) (account phone number)

Wechat QR Code



* If your prescription does not have your BC care card number on it, please send us photos of your BC carecard/BC services card (front and back)

* If you have third party insurance, please send us photos of your company insurance card (front and back)

- By law, we **MUST** obtain the prescriptions hardcopy to verify the contents **BEFORE** we can hand you your medications at your doorstep
- If the fax/email comes directly from the doctor's office, then we don't need any hardcopy
- You can always drop off your prescription hardcopy at our store personally
- We will also gladly assist you to transfer any of your prescriptions from other pharmacy to us!!

Minimum THREE prescriptions for free delivery

Give us time

- Sorry, we cannot guarantee same day delivery, but we will try to deliver at the earliest possible time
- For now, please give us a week notice in advance

Counselling

- By law, we MUST talk to the patient taking the medications
- Please expect us to book a time to discuss about the medications, it can be before or after delivery
- This counselling time also gives you the opportunity to ask any questions about the medications you are taking

Please confirm your delivery address and contact phone number

Please provide a credit card number (with expiry date and CVV)